| FUND NUMBER                                   |
|---|
| FUND NUMBER DEPARTMENT NUMBER DIVISION NUMBER |
| DIVISION NUMBER                               |

101 GENERAL FUND 19 FINANCIAL SERVICES 10 ACCOUNTING

#### **MISSION**

Account, analyze, and report accurate financial data internally and externally on a timely basis.

#### **GOALS**

- To improve the efficiency within the Division by researching and implementing current software applications so that data can be more readily available for our accounting and financial system.
- To continue to improve the accuracy and timeliness of financial information provided to Federal, State and Local government officials as well as to the general public.

#### **OBJECTIVES**

- To maintain the average number of working days to compile monthly financial statements at 5.
- To receive the GFOA Certificate of Achievement for Excellence in Financial Reporting for the 17<sup>th</sup> consecutive year.

#### **EXPENDITURES**

|                      | ACTUAL<br>00-01 | ACTUAL<br>01-02 | BUDGET<br>02-03 | ESTIMATED 02-03 | PROPOSED<br>03-04 |
|----------------------|-----------------|-----------------|-----------------|-----------------|-------------------|
| Personnel Services   | 739,097         | 828,191         | 910,488         | 897,173         | 980,522           |
| Materials & Supplies | 21,282          | 19,436          | 37,832          | 37,832          | 32,698            |
| Contractual Services | 103,077         | 164,536         | 252,051         | 229,699         | 157,732           |
| Other                | 0               | 2,392           | 0               | 0               | 0                 |
| Capital Outlay       | 12,632          | 7,904           | 2,400           | 2,400           | 0                 |
| TOTAL                | 876,088         | 1,022,459       | 1,202,771       | 1,167,104       | 1,170,952         |

### FULL TIME EQUIVALENTS (FTE)

|       | ACTUAL<br>00-01 | ACTUAL<br>01-02 | APPROVED<br>BUDGET<br>02-03 | AMENDED<br>BUDGET<br>02-03 | PROPOSED<br>03-04 |
|-------|-----------------|-----------------|-----------------------------|----------------------------|-------------------|
| TOTAL | 19.6            | 19.6            | 19.6                        | 19.6                       | 20.6              |

# PERFORMANCE MEASURES (ACCOUNTING)

| TERI ORIVITA VEL WILLIGORES (NEC                                 | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED 02-03 | PROPOSED<br>03-04 |
|--|-----------------|-----------------|-----------------|-------------------|
| Workload Measures  |                 |                 |                 |                   |
| Inputs   |                 |                 |                 |                   |
| Number of full-time equivalent employees (FTE) - accountants     | 9               | 9               | 9               | 10                |
| Outputs  |                 |                 |                 |                   |
| Number of financial reports prepared                             | 1,006           | 1,037           | 1,057           | 1,078             |
| Number of budget amendments reviewed and prepared                | 2,174           | 1,923           | 1,961           | 2,000             |
| Number of adjusting journal entries                              | 7,816           | 7,378           | 7,600           | 7,752             |
| Number of accounts payable adjustments                           | 827             | 964             | 983             | 1,002             |
| Number of encumbrance entries                                    | 923             | 843             | 860             | 877               |
| Number of transfer entries                                       | 316             | 252             | 257             | 262               |
| Number of purchase requisitions approved                         | 19,182          | 19,803          | 20,200          | 20,604            |
| Number of budget fund summaries completed                        | 79              | 50              | 50              | 50                |
| Number of ACH debits and credits reviewed and coded              | 1,692           | 1,742           | 1,795           | 1,849             |
| Number of fixed assets entered into fixed asset system           | 2,040           | 1,982           | 991             | 1,011             |
| Number of fixed assets tagged                                    | 798             | 617             | 308             | 314               |
| Number of accounting purchase orders monitored                   | 178             | 160             | 111             | 135               |
| Number of grants monitored                                       | 154             | 167             | 172             | 175               |
| Number of financial status reports completed for grants          | 238             | 257             | 265             | 270               |
| Number of requests for payments submitted for grants             | 742             | 801             | 825             | 841               |
| Efficiency Measures  |                 |                 |                 |                   |
| Number of financial reports prepared per accountant              | 112             | 115             | 117             | 108               |
| Number of budget amendments reviewed and prepared per accountant | 242             | 214             | 218             | 200               |
| Number of adjusting journal entries per accountant               | 869             | 820             | 844             | 775               |
| Number of accounts payable adjustments per accountant            | 91              | 107             | 109             | 100               |

## PERFORMANCE MEASURES (CONTINUED)

| TERT ORIVITATED WILLISORES (COIV   | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED 02-03 | PROPOSED<br>03-04 |
|--|-----------------|-----------------|-----------------|-------------------|
| Efficiency Measures (Continued)  |                 |                 |                 |                   |
| Number of encumbrance entries per accountant   | 102             | 94              | 96              | 88                |
| Number of transfer entries per accountant  | 35              | 28              | 29              | 26                |
| Number of purchase requisitions approved per accountant  | 2,131           | 2,200           | 2,244           | 2,060             |
| Number of budget fund summaries completed per accountant   | 9               | 5               | 5               | 5                 |
| Number of ACH debits and credits reviewed and coded per accountant   | 188             | 194             | 199             | 185               |
| Number of fixed assets entered into fixed asset system per accountant                                      | 227             | 220             | 110             | 101               |
| Number of fixed assets tagged per accountant (1 only)  | 89              | 69              | 34              | 31                |
| Number of accounting purchase orders monitored per accountant  | 20              | 18              | 12              | 14                |
| Number of grants monitored per accountant  | 17              | 19              | 19              | 18                |
| Number of financial status reports completed for grants per accountant                                     | 26              | 29              | 29              | 27                |
| Number of requests for payments submitted to grants per accountant   | 82              | 89              | 92              | 84                |
| Effectiveness Measures   |                 |                 |                 |                   |
| Average number of working days to compile monthly financial statements                                     | 5               | 5               | 5               | 5                 |
| Number of consecutive years receiving the Certificate of Achievement for Excellence in Financial Reporting | 14              | 15              | 16              | 17                |

- (1) Reduction due elimination of online transfers.
- (2) Reduction due to change of Fixed Asset Policy asset threshold.

## PERFORMANCE MEASURES (ACCOUNTING SUPPORT STAFF)

|   | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED<br>02-03 | PROPOSED<br>03-04 |
|---|-----------------|-----------------|--------------------|-------------------|
| Workload Measures   |                 |                 |                    |                   |
| Inputs  |                 |                 |                    |                   |
| Number of full-time equivalent employees (FTE) – support staff only | 5               | 5               | 5                  | 5                 |
| Outputs   |                 |                 |                    |                   |
| Checks processed for deposit  | 1,771           | 1,790           | 1,825              | 1,862             |
| Total transactions processed for landfill invoices                  | 31,158          | 11,766          | 0                  | 0                 |
| Cash policy violations issued                                       | 782             | 530             | 478                | 487               |
| Cash policy trainings for departments                               | 12              | 14              | 16                 | 18                |
| Bank reconciliations  | 48              | 66              | 72                 | 72                |
| Wire transfers processed  | 304             | 279             | 281                | 286               |
| Number of ACH debits and credits processed                          | 1,692           | 1,742           | 1,795              | 1,849             |
| Daily cash receipts audited, entered, and filed                     | 13,667          | 13,940          | 14,219             | 14,503            |
| Efficiency Measures   |                 |                 |                    |                   |
| Checks processed for deposit per employee                           | 354             | 358             | 365                | 372               |
| Total transactions processed for landfill invoices per employee     | 6,232           | 2,353           | 0                  | 0                 |
| Cash policy violations issued per employee                          | 156             | 106             | 96                 | 97                |
| Bank reconciliations per employee                                   | 10              | 13              | 14                 | 14                |

# PERFORMANCE MEASURES (CONTINUED)

|  | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED<br>02-03 | PROPOSED<br>03-04 |
|--|-----------------|-----------------|--------------------|-------------------|
| Efficiency Measures (Continued)                              |                 |                 |                    |                   |
| Wire transfers processed per employee                        | 61              | 56              | 56                 | 57                |
| Number of ACH debits and credits processed per employee      | 338             | 348             | 359                | 370               |
| Daily cash receipts audited, entered, and filed per employee | 2,733           | 2,788           | 2,844              | 2,901             |

# PERFORMANCE MEASURES (PAYROLL)

| TERT ORIVITATED WIELDONES (1711  | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED<br>02-03 | PROPOSED<br>03-04 |
|--|-----------------|-----------------|--------------------|-------------------|
| Workload Measures  |                 |                 |                    |                   |
| Inputs   |                 |                 |                    |                   |
| Number of full-time equivalent employees (FTE) – payroll                   | 3               | 3               | 3                  | 3                 |
| Outputs  |                 |                 |                    |                   |
| Number of payroll checks processed   | 34,063          | 33,525          | 31,664             | 25,000            |
| Number of payroll direct deposits processed                                | 19,676          | 22,020          | 25,992             | 32,000            |
| Number of corrections submitted for processing                             | 619             | 860             | 800                | 700               |
| Number of payroll training attendees                                       | 160             | 75              | 65                 | 60                |
| Number of employees utilizing automated time and attendance system         | 1,056           | 1,120           | 1,170              | 1,200             |
| Number of final and retro payments   | 248             | 347             | 350                | 400               |
| Number of serious illness and workers comp adjustments                     | 603             | 627             | 600                | 600               |
| Number of manual, voided, and replacement checks per employee              | 135             | 230             | 193                | 200               |
| Number of automated time cards reviewed for compliance                     | N/A             | N/A             | N/A                | 1,040             |
| Efficiency Measures  |                 |                 |                    |                   |
| Number of payroll checks deposits processed per fte                        | 11,354          | 11,175          | 10,555             | 8,333             |
| Number of payroll direct deposits processed per fte                        | 6,559           | 7,340           | 8,664              | 10,667            |
| Number of corrections submitted for processing per fte                     | 206             | 287             | 267                | 233               |
| Number of payroll training attendees per fte                               | 53              | 25              | 22                 | 20                |
| Number of employees utilizing automated time and attendance system per fte | 352             | 373             | 390                | 400               |
| Number of final and retro payments per fte                                 | 83              | 116             | 117                | 133               |
| Number of serious illness and workers comp adjustments per fte             | 201             | 209             | 200                | 200               |
| Number of manual, voided, and replacement checks per fte                   | 45              | 77              | 64                 | 67                |
| Number of automated time cards reviewed for compliance per fte             | N/A             | N/A             | N/A                | 347               |
| Effectiveness Measures   |                 |                 |                    |                   |
| % payroll compliance (annual average) from Internal Audit                  | 93.00%          | 97.0%           | 97.0%              | 97.0%             |
| Payroll comments in letter to management from External Auditors            | None            | None            | None               | None              |

| FUND NUMBER                                   |
|---|
| FUND NUMBER DEPARTMENT NUMBER DIVISION NUMBER |
| DIVISION NUMBER                               |

101 GENERAL FUND 19 FINANCIAL SERVICES 20 PURCHASING

#### **MISSION**

Maintain necessary level of goods & services in accordance with state statutes and city council directives.

## **GOALS**

- Purchase goods and services at lowest most responsible cost.
- Utilize automated purchasing program.
- Encourage local vendors to participate in City's competitive bidding process.

#### **OBJECTIVES**

• To increase the percentage of requisitions processed within one day to 60%.

#### **EXPENDITURES**

|                      | ACTUAL<br>00-01 | ACTUAL<br>01-02 | BUDGET<br>02-03 | ESTIMATED 02-03 | PROPOSED<br>03-04 |
|----------------------|-----------------|-----------------|-----------------|-----------------|-------------------|
| Personnel Services   | 231,587         | 251,021         | 264,791         | 265,942         | 289,392           |
| Materials & Supplies | 2,442           | 3,111           | 4,830           | 1,537           | 4,930             |
| Contractual Services | 14,553          | 13,366          | 21,001          | 19,864          | 20,242            |
| Capital Outlay       | 1,422           | 3,174           | 0               | 0               | 0                 |
| TOTAL                | 250,004         | 270,672         | 290,622         | 287,343         | 314,564           |

## FULL TIME EQUIVALENTS (FTE)

|       | ACTUAL<br>00-01 | ACTUAL<br>01-02 | APPROVED<br>BUDGET<br>02-03 | AMENDED<br>PROPOSED<br>02-03 | PROPOSED<br>03-04 |
|-------|-----------------|-----------------|-----------------------------|------------------------------|-------------------|
| TOTAL | 5.2             | 5.2             | 5.2                         | 5.2                          | 5.2               |

## FUND NUMBER DEPARTMENT NUMBER DIVISION NUMBER

101 GENERAL FUND 19 FINANCIAL SERVICES 20 PURCHASING

## PERFORMANCE MEASURES

|   | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED<br>02-03 | PROPOSED<br>03-04 |
|---|-----------------|-----------------|--------------------|-------------------|
| Workload Measures   |                 |                 |                    |                   |
| Inputs  |                 |                 |                    |                   |
| Number of full-time equivalent employees (FTE)            | 5.2             | 5.2             | 5.2                | 5.2               |
| Outputs   |                 |                 |                    |                   |
| Number of requisitions processed                          | 20,188          | 18,042          | 18,000             | 17,500            |
| Number of requisitions processed within one day           | 10,094          | 9,020           | 10,500             | 10,500            |
| Number of requisitions processed within two to three days | 5,047           | 4,510           | 3,750              | 3,550             |
| Number of requisitions processed after three days         | 5,047           | 4,510           | 3,750              | 3,550             |
| Efficiency Measures                                       |                 |                 |                    |                   |
| Number of requisitions processed per FTE                  | 4,038           | 3,608           | 3,600              | 3,500             |
| Effectiveness Measures                                    |                 |                 |                    |                   |
| % of requisitions processed within one day                | 50%             | 50%             | 58%                | 60%               |
| % of requisitions processed within two-three days         | 25%             | 25%             | 21%                | 20%               |
| % of requisitions processed after three days              | 25%             | 25%             | 21%                | 20%               |

| FUND NUMBER       |
|-------------------|
| DEPARTMENT NUMBER |
| DIVISION NUMBER   |

101 GENERAL FUND 19 FINANCIAL SERVICES 60 ACCOUNTS PAYABLE

### **MISSION**

Generate all cash disbursements in a timely manner for all City departments.

### **GOALS**

- Assure accounts payable compliance with policies and procedures.
- Process cash disbursements.
- Keep accounts current.
- Maintain good credit rating.
- Design time schedules for contracts and vendor payments.

#### **EXPENDITURES**

| EM ENDITORES         | ACTUAL<br>00-01 | ACTUAL<br>01-02 | BUDGET<br>02-03 | ESTIMATED 02-03 | PROPOSED<br>03-04 |
|----------------------|-----------------|-----------------|-----------------|-----------------|-------------------|
| Personnel Services   | 204,499         | 205,637         | 219,512         | 219,302         | 238,756           |
| Materials & Supplies | 3,824           | 5,000           | 5,969           | 6,117           | 6,000             |
| Contractual Services | 16,780          | 13,627          | 16,782          | 16,633          | 17,115            |
| Capital Outlay       | 0               | 789             | 0               | 0               | 0                 |
| TOTAL                | 225,103         | 225,053         | 242,263         | 242,052         | 261,871           |

## FULL TIME EQUIVALENTS (FTE)

|       | ACTUAL<br>00-01 | ACTUAL<br>01-02 | APPROVED<br>BUDGET<br>02-03 | AMENDED<br>BUDGET<br>02-03 | PROPOSED<br>03-04 |
|-------|-----------------|-----------------|-----------------------------|----------------------------|-------------------|
| TOTAL | 6.20            | 6.20            | 6.20                        | 6.20                       | 6.20              |

## PERFORMANCE MEASURES

|  | ACTUAL<br>00-01 | ACTUAL<br>01-02 | ESTIMATED<br>02-03 | PROPOSED<br>03-04 |
|--|-----------------|-----------------|--------------------|-------------------|
| Workload Measures  |                 |                 |                    |                   |
| Inputs   |                 |                 |                    |                   |
| Number of full-time equivalent employees (FTE)             | 6.20            | 6.20            | 6.20               | 6.20              |
| Outputs  |                 |                 |                    |                   |
| Number of invoices received                                | 200,000         | 207,000         | 210,000            | 212,500           |
| Number of invoices set-up for payment within 30 days       | 170,000         | 172,500         | 185,000            | 185,000           |
| Number of invoices remaining open for 60 or more days      | 30,000          | 30,100          | 25,000             | 30,000            |
| Number of checks issued                                    | 34,000          | 34,600          | 35,000             | 35,500            |
| Efficiency Measures  |                 |                 |                    |                   |
| Number of invoices received and set-up for payment per FTE | 32,259          | 33,389          | 33,871             | 34,274            |
| Effectiveness Measures                                     |                 |                 |                    |                   |
| % of invoices paid within 30 days of invoice date          | 85%             | 85%             | 88%                | 87%               |
| % of invoices remaining open for 60 or more days           | 15%             | 15%             | 12%                | 14%               |